



FRITZ!Fon C5

Configuration
and Operation



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Important Instructions

Safety Instructions

Be sure to observe the following security instructions for handling the FRITZ!Fon to protect yourself and the FRITZ!Fon from harm:

- Moisture and liquids that find their way into the FRITZ!Fon can cause electric shocks or short circuits.
 - Only use the FRITZ!Fon indoors.
 - Never let liquids get inside the FRITZ!Fon.
- Heat accumulation can lead to overheating of the FRITZ!Fon and subsequently damage the FRITZ!Fon.
 - Protect the FRITZ!Fon from direct sunlight.
 - Do not cover the FRITZ!Fon.
- The FRITZ!Fon contains hazardous components and should only be opened by authorized repair technicians.
 - Do not open the FRITZ!Fon housing.
 - If the FRITZ!Fon needs to be repaired, please take it to a specialized vendor.
- Dust, moisture and vapors as well as caustic cleaners or solvents can damage the FRITZ!Fon.
 - Protect the FRITZ!Fon from dust, moisture and steam.
 - Switch the FRITZ!Fon before cleaning.
 - Clean the FRITZ!Fon with a slightly moist, lint-free cloth.

Note for Hearing Aid Users

If you wear a hearing aid, FRITZ!Fon can cause unpleasant noises. These are caused by radio signals coupled into the hearing aid.

Prerequisites for Operating FRITZ!Fon

- You need a DECT base station that is connected with a telephone landline or the Internet.
- If you would like to use all of the functions offered by the FRITZ!Fon, you need a FRITZ!Box that supports DECT as your base station. The latest firmware must be installed on both devices.

1 FRITZ!Fon C5 at a Glance

FRITZ!Fon C5 is a cordless telephone with which you can make telephone calls on the Internet and the landline network. FRITZ!Fon was developed especially for the FRITZ!Box, but can be used with other DECT base stations.

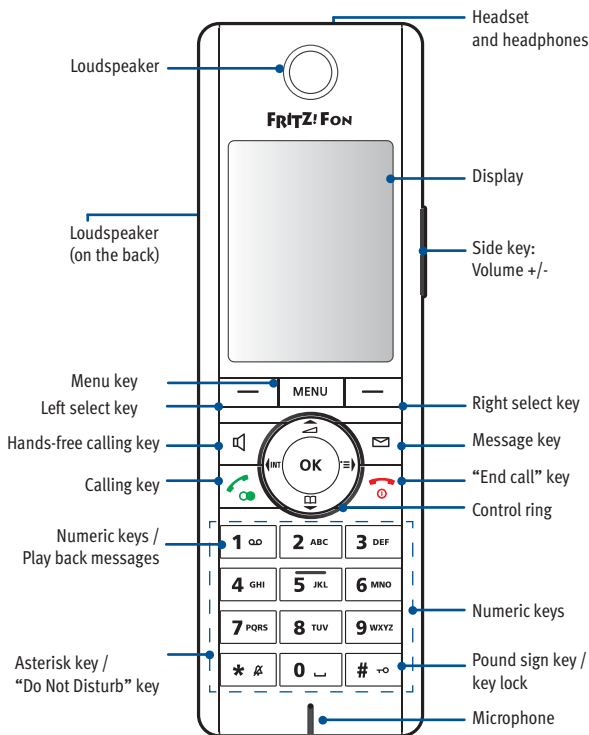
Telephone calls over the Internet can be conducted with FRITZ!Fon in HD to enjoy natural sound quality.

FRITZ!Fon supports DECT Eco “No Emission”. If all of the cordless telephones registered with one FRITZ!Box support DECT Eco, the FRITZ!Box can switch off the DECT network whenever the telephones are on standby.





















1.1 Package Contents

- FRITZ!Fon C5
- Charging station with power supply unit
- Rechargeable battery

1.2 Getting to Know the FRITZ!Fon



1.3 Icons on the Display

Icon	Meaning	Icon	Meaning
	Establishing connection		Call in HD
	Connection established		“DECT Eco” function enabled in the FRITZ!Box
	Connection cleared		Deletes the last entry
	Incoming call		Missed calls, new messages or firmware update available
	Answering machine enabled		Microphone off
	Call diversion enabled		Loudspeaker/handset muted
	Alarm enabled		Headset connected
	Three-party conference call		Quality of connection with base station
	Keypad locked		Battery state of charge
	Do Not Disturb enabled		Charging battery

2 Starting Operation of the FRITZ!Fon C5

2.1 Starting and Registering

1. Pull the protective film downward out of the FRITZ!Fon C5. FRITZ!Fon C5 starts automatically.

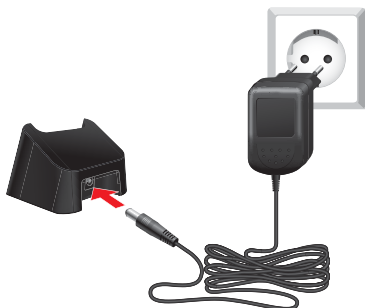


2. Press the registration button on your DECT base station. Depending on the device, it is usually called the DECT or Paging button.

FRITZ!Fon C5 is connected with the DECT base station and can be used immediately.

2.2 Charging the Battery

1. Connect the power supply unit to the charging station.



2. Plug the other end into a power outlet.
3. Place the FRITZ!Fon in the charging station.



The battery will be charged.

2.3 Changing the Battery

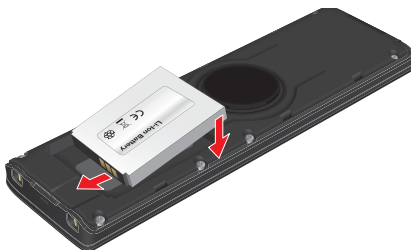
FRITZ!Fon C5 is supplied with electrical power by a lithium-ion battery. Once the battery has died, you can replace it yourself.

Here is how to replace the FRITZ!Fon C5 battery:

1. Place a coin in the slot at the bottom of FRITZ!Fon. Rotate the coin until the battery cover pops open and take off the battery cap.



2. Insert the battery. The conductors of the battery must be in contact with the conductors in the housing.




3. Close the battery compartment.



3 Operating FRITZ!Fon

3.1 Switching FRITZ!Fon On and Off

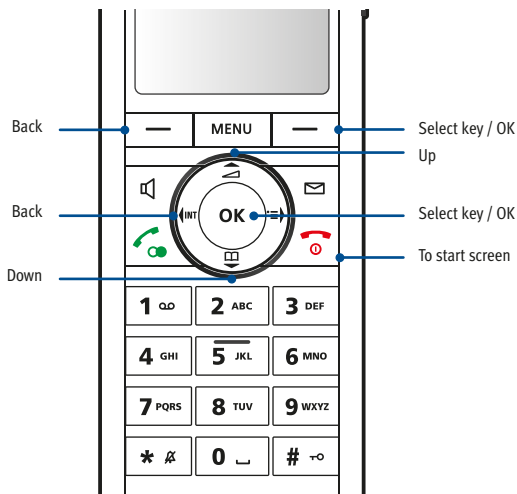
- ➔ To switch the FRITZ!Fon on or off, press and hold the clear call key .

3.2 Selecting Functions—Navigating

The functions of FRITZ!Fon are operated using a menu on the display.

Keys

Use these keys to navigate through the menu:




Opening the Menu


- ➔ Press the Menu key .

The main menu appears on the display.



Selecting a Menu Item

A menu item performs an action or opens a sub-menu.

1. Press the up and down navigation keys to navigate up and down in the menu.
2. Press the OK key  to select a menu item.



You can return to the previous menu by pressing the left Select key .

3.3 Opening New Messages

If new messages are available, an audio signal sounds, the notification key  flashes, and the “New Messages”  icon appears in the display. Messages are:

- Missed calls
- Notifications about firmware updates
- Messages on the answering machine
- e-mail, podcasts and RSS feeds

Here is how to open new messages:

1. Press the message key .
2. If different messages are available, select the kind of message (for instance calls, e-mail). Press the OK key .

3. Select a message. Press the OK key .

New messages are black; messages that have already been read are gray.

3.4 Entering Numbers and Text

You can enter numbers and text using the FRITZ!Fon keys.

Entering Numbers and Letters

➔ Press the corresponding keys to enter numbers and letters.

For information about which numbers, letters and special characters are assigned to the individual keys, refer to the table.

“1 x” means “press once”, “2 x” “press twice”, and so on.

Key	1 x	2 x	3 x	4 x	5 x	6 x	7 x	8 x	9 x	10 x	11 x	12 x	13 x
1	Space	1	£	\$	¥								
2	A a	B b	C c	2	Ä ä	Á á	À à	Â â	Ã ã	Ç ç	Æ æ	å	
3	D d	E e	F f	3	Ë ë	É é	È è	Ê ê					
4	G g	H h	I i	4	Ï ï	Í í	Ì ì	Î î					
5	J j	K k	L l	5									
6	M m	N n	O o	6	Ö ö	Ñ ñ	Ó ó	Ò ò	Õ õ	Ô ô	Ø ø		
7	P p	Q q	R r	S s	7	ß							
8	T t	U u	V v	8	Ü ü	Ú ú	Ù ù	Û û	Ý ý				
9	W w	X x	Y y	Z z	9								
0	Space	.	,	?	!	0	+	-	:	"	'	;	_
*	*	/	()	<	=	>	%	{	}	[]	
#	#	@	\	&	§	~							







Setting Capitalization, Lower Case Letters and Numerals

- ➔ Press the Menu key  until the desired entry mode appears at the lower right of the display:



Text Entry Mode	Function
Shift	Capitalize next letter
ABC	Capitals
abc	Lower case
123	Numerals
Abc	Standard mode

Moving the Cursor in the Text

How to move the cursor in the text:


The cursor jumps ...	Press ...
one character forward	 the right navigation key briefly
one character backward	 the right navigation key long
one word forward	 the left navigation key briefly
one word backward	 the left navigation key long
one line upward	 the top navigation key
one line downward	 the bottom navigation key


Deleting Text

- ➔ Press the Select key  with the  display to delete text to the left of the cursor.

3.5 Locking Keys


You can lock the key of your FRITZ!Fon.

To lock the keys, press the  and hold it down until “Keypad locked” appears on the display.

To unlock the keys, press the  and hold it down until “Keypad unlocked” appears on the display.

When the keys are locked, you can dial and call only emergency numbers (110 and 112).

You can continue to accept incoming calls when the keys are locked.


To hang up a call when the keys are locked, press and hold down the end call key .


Enabling Active Keylock

The active keylock is a setting in the “Settings / Telephony” menu. This setting determines whether the keys remain locked when you pick up a call while the keylock is enabled.

If you disable active keylock (preset), you can use FRITZ!Fon’s keypad for the duration of the call. When you enable the active keylock, the keypad remains locked.

3.6 Switching Off the Ring Tone

To switch off the ring tone, press the  key until the symbol “Do Not Disturb” appears on the display.

To switch the ring tone back on, press the  key until the symbol “Do Not Disturb” disappears from the display.

3.7 Switching Off Ringer for a Call

To switch off the ringing of an incoming call, press the key .

You can pick up the call now or wait until the caller hangs up. The next time a call arrives FRITZ!Fon will ring again.

3.8 Paging a Mislaid FRITZ!Fon

If you have mislaid your FRITZ!Fon, you can have it ring:

1. Press the “DECT” or the “Find” button on your base station.
FRITZ!Fon rings.
2. To stop the ringing, press any key on the FRITZ!Fon or the “DECT” or “Find” button on the base station.


4 Registering with Multiple Base Stations

During operation FRITZ!Fon can be actively connected with only one base station.

But you can register FRITZ!Fon with up to four base stations, and change the active base station quickly as needed.

4.1 Registering with the 2nd, 3rd or 4th Base Station

A FRITZ!Fon that is already registered with a base station can be registered with another base station as described below:


1. Press the Menu key .
2. Select “Settings / OK / Registration / OK / Register / OK”.
3. Press the “DECT” or “Registration” button on your base station. Press and hold the button until FRITZ!Fon requests a PIN or is successfully registered.
4. If the PIN of the base station is requested, enter the PIN and press “OK”.

In all FRITZ!Box models the PIN is preset to “0000”.

FRITZ!Fon is connected with the selected base station over radio.

4.2 Switching Base Stations


If FRITZ!Fon is registered at multiple base stations, you can switch base stations as follows:

1. Press the Menu key  .
2. Select “Settings / OK / Registration / OK / Select base / OK”.
3. Select a base station and press “OK”.

FRITZ!Fon connects to the selected base station.

4.3 Deregistering from a Base Station

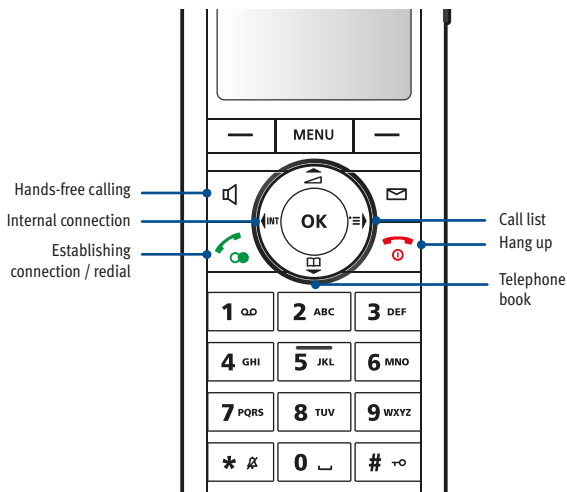
If you no longer use one of the base stations, deregister FRITZ!Fon from that base station.

1. Press the Menu key  .
2. Select “Settings / OK / Registration / OK / Deregister / OK”.
3. Select a base station and press “OK”.


FRITZ!Fon is deregistered from the base station.


5 Making Telephone Calls

5.1 Function Keys for Making Telephone Calls






5.2 Dialing Numbers

1. Enter a telephone number.
2. Press the Connect key .

You can also press and hold the connect key  first, wait for the dial tone and then enter the desired number.



5.3 Accepting a Call

To pick up a call, press one of the following keys:

- Connect key + 
- Press the Select key  with the “Accept” display
- Hands-free calling key 

5.4 Enabling Direct Pickup

If the “Direct pickup” function is enabled, FRITZ!Fon accepts a call immediately as soon as you take FRITZ!Fon out of the charging station.



1. Press the Menu key .
2. Select “Settings / OK / Telephony / OK / Pick up directly”.
3. Press the Select key  “On”.

Direct pickup is enabled.

5.5 Adjusting the Volume

The volume of a call can be adjusted during calls with the handset and hands-free calls.

Using the navigation keys:


Volume	Press ...	
Louder		the top navigation key
Quieter		the bottom navigation key

Using the side buttons:

Volume	Press ...
Louder	the top side button
Quieter	the bottom side button

5.6 Switching on Hands-Free Calling


For hands-free calling you use the microphone and speaker. You can set down FRITZ!Fon and allow multiple parties to join in the conversation.


To switch on hands-free calling, press the hands-free calling key  before or during a telephone call.

Press the hands-free calling key  again to return to handset operation.

5.7 Muting the Microphone

You can switch off the microphone of the FRITZ!Fon and a connected headset. Then the other parties will no longer be able to hear you.

Press the Select key  with the display “Mute”, to mute the microphone.

Press the Select key  with the display “Loud” to switch the microphone back on.

5.8 Making Internal Calls



Other telephones connected with the same base station as FRITZ!Fon can be called internally. Internal calls are free of charge.

Requirements

The following requirement must be met in order to conduct internal calls:

- You use a FRITZ!Box as the base station for FRITZ!Fon, or another base station that supports internal calling.

Making Internal Calls

1. Press the left navigation key .
2. Select a telephone.
3. Press the Connect key .

The internal call will be connected.

5.9 Alternating Between Calls


While you are on the phone you can establish a second connection and switch (alternate) between the two calls as often as desired.

Requirements

The following requirement must be met in order to alternate between calls:

- You use a FRITZ!Box as the base station for FRITZ!Fon, or another base station that supports alternating between calls.

Alternating between Calls

1. Make a call or pick up a call.
2. Press the Select key  with the display “R” (consultation).

The first call is on hold.

3. Make the second call:

Press the telephone book key , select an entry, and press “OK”.


or

Enter an external telephone number.

or

Press the left navigation key , select a telephone and press “OK”.

4. Once the second call is connected, you can alternate:

Press the Select key  with the display “Options” and select “Alternate / OK”.

You are connected to the first party again.

Using “Options / Alternate / OK” you can alternate between the two calls as often as you like.

5.10 Three-Party Conference Call


Three parties can confer with each other in real time in a three-party conference call. Two external and one internal party, or two internal and one external party can participate in the three-party conference call.

Requirements

The following requirement must be met in order to conduct three-party conferences:

- You use a FRITZ!Box as the base station for FRITZ!Fon, or another base station that supports three-party conferences.

Making a Three-Party Conference Call

1. Make a call or pick up a call.
2. Press the Select key  with the display “R” (consultation).
The first call is on hold.

3. Make the second call:

Press the telephone book key , select an entry, and press “OK”.

or

Enter an external telephone number.

or

Press the left navigation key , select a telephone and press “OK”.

4. Once the second call has been connected, press Select key  with the “Options” display.

5. Select “Conference / OK”.

The three-party conference is set up.

5.11 CLIR: Calling Line Identification Restriction

You can suppress display of your telephone number so that the parties you call will not see your number. This function is known as CLIR (Calling Line Identification Restriction).

You can use CLIR in the following ways:


- You can suppress your telephone number for a single call. Display of your telephone number will be suppressed for the next call.
- You can permanently withhold your own caller ID for all calls.

Requirements


The following requirement must be met in order to use the CLIR feature:


- You use a FRITZ!Box as the base station for FRITZ!Fon, or another base station that supports CLIR.

Enabling CLIR (Case by Case)


1. Press the Select key  “Favorites” and select “Anonymous call / OK”.

or

Press the Menu key  and select “Settings / OK / Telephony / OK / Anonymous call / OK”.

2. Press the Select key  with the “On” display.

The “Next call” setting is enabled.

3. Press the End Call key .

Your telephone number will be suppressed for the next outgoing call.

Permanently Withholding Your Caller ID

- ➔ Enable CLIR in the FRITZ!Box user interface, see [Settings in the FRITZ!Box User Interface on page 65](#).

6 Entering Telephone Numbers

If you have more than one telephone number, you can assign your FRITZ!Fon telephone numbers for outgoing and incoming calls.

The telephone number for outgoing calls is the one your FRITZ!Fon uses when you call someone. The telephone numbers for incoming calls are the ones at which your FRITZ!Fon can be reached.

Telephone numbers are assigned to your FRITZ!Fon in the DECT base station.

6.1 Assigning Telephone Numbers in the FRITZ!Box

If your FRITZ!Fon is registered to a FRITZ!Box, assign the numbers as follows:

1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select “DECT / Cordless Telephones”.
3. Click the “Edit” button to open the settings of your FRITZ!Fon.
4. Select a telephone number for outgoing calls and one or more telephone numbers for incoming calls.

For more information on configuring telephone numbers, click “Help” in the user interface.

5. Click “OK” to save the settings.

6.2 Selecting a Telephone Number before a Call


If FRITZ!Fon is registered with a FRITZ!Box, you can select a telephone number before you place a call. If you do not select a telephone number, the number you assigned to FRITZ!Fon in the FRITZ!Box will be used.

Requirements

This is how FRITZ!Fon must be set up in the FRITZ!Box user interface:

- For incoming calls the option “React only to the following numbers” must be enabled.
- At least one of the numbers enabled for incoming calls cannot be enabled for outgoing calls.

Selecting a Telephone Number

1. Press the Menu key .
2. Select “Settings / OK / Telephony / OK / Number for Outgoing Calls / OK”.
3. Select a telephone number and then press “OK”.

The telephone number appears on the FRITZ!Fon display and the FRITZ!Fon uses this number to make the next call.

7 Telephone Book and Call Lists

On the FRITZ!Fon you can use the telephone book and the call lists of the FRITZ!Box.

7.1 Requirements

The telephone book and call lists are available if the following requirement is met:

- You use a FRITZ!Box as the base station for FRITZ!Fon.

7.2 Setting Up a Telephone Book in FRITZ!Box

In the default setting the FRITZ!Fon uses the first telephone book of the FRITZ!Box.

You can also use a different telephone book on your FRITZ!Fon. The telephone book must be configured in the FRITZ!Box first.

Setting Up a New Telephone Book

You can save up to six different telephone books in the FRITZ!Box. You can also enable up to six online telephone books in the Internet.

1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select “Telephony / Telephone Book”.
3. Click the “New Telephone Book” button.



For more information on setting up the new telephone book, see the Help on the user interface.

4. Set up the new telephone book.

For more information on setting up the telephone book, click “Help” in the user interface.



Selecting a Telephone Book in FRITZ!Fon

If you have set up multiple telephone books in your FRITZ!Box, you can select a telephone book on the FRITZ!Fon.

1. Press the bottom navigation key  .
The telephone book is opened.
2. Press the Select key  with the “Options” display.
3. Select “Change Phone Book / OK”.
4. Select a telephone book and click “OK”.

7.3 Calling a Telephone Number from the Telephone Book

You can make calls from the telephone book:

1. Press the bottom navigation key  .
The telephone book is opened.
2. Select an entry.
3. Press the Connect key  .

or




Press “OK”, select “Dial” and select a telephone number.

Press the Connect key  .

The call will be connected.

7.4 Calling a Telephone Number from the Call List





You can make calls from the call lists:

1. Press the right navigation key  and select a call list.
or
Press the Connect key  to open the redial list.
2. Select an entry.
3. Press the Connect key .

The call will be connected.

7.5 Changing or Adding a Telephone Number

Telephone numbers from the telephone book and the call list can be changed or extended before dialing. For example, you can add an extension number:

1. Press the bottom navigation key  to open the telephone book.
or
Press the right navigation key  and select a call list.
or
Press the Connect key  to open the redial list.
2. Select an entry.
3. Press the Select key  with the “Options” display.

4. Select “Use” and press “OK”. If the entry has more than one telephone number, select a telephone number.

The telephone number appears on the display. The cursor blinks after the last numeral.


5. Change or add to the telephone number.

6. Press the Connect key .

The call will be connected.

7.6 Searching in the Telephone Book

Finding and Calling a Telephone Number

1. Press the bottom navigation key .

The telephone book is opened.

2. Enter one or more starting letters of the name to search for.


The selection bar in the telephone book jumps to this letter.

For more on entering letters, see the section [Entering Numbers and Text from page 19](#).

3. Press the Connect key .

or

Press “OK”, select “Dial” and select a telephone number.

Press the Connect key .

The call will be connected.

Enabling the Simplified (Vanity) Telephone Book Search



When you enable the simplified telephone book search, it is no longer necessary to press keys multiple times.

Example: You press the “5” key, and receive all of the entries that begin with “J”, “K”, or “L”. Without the simplified telephone book search you have to press twice for “K” and three times for “L”.

1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select “Telephony / Telephony Devices”.
3. Click the “Edit” button to open the settings of your FRITZ!Fon.
4. Switch to the “Telephony Device Features” tab.

For more information on the simplified telephone book search, see the Help on the user interface.

7.7 Saving a New Telephone Book Entry





1. Press the bottom navigation key  .
The telephone book is opened.
2. Press the Select key  with the “Options” display.
3. Select “New entry / OK”.
4. Enter a name and a telephone number.

For more on entering names and telephone numbers, read the section [Entering Numbers and Text from page 19](#).

5. Press “OK”.

7.8 Saving Numbers from the Call List

A telephone number from a call list can be saved to the telephone book:

1. Press the right navigation key  and select a call list.
2. Select a telephone number.
3. Press the Select key  with the “Options” display and select “Apply”.
4. Select “New entry / OK”.
5. Enter a name.
6. Select “Home”, “Office” or “Mobile”.
7. Press the Select key  with the “Paste” display.
The telephone number from the call list is added.
8. Press the Select key  with the “Save” display.
The new telephone book entry is saved.

8 Answering Machine

In the FRITZ!Box you can configure an answering machine for FRITZ!Fon.

If you have multiple FRITZ!Fon cordless telephones, you can set up a separate answering machine for each FRITZ!Fon.

8.1 Requirements



The answering machine is available if the following prerequisite is fulfilled:

- You use a FRITZ!Box as the base station for FRITZ!Fon.


8.2 Configuring an Answering Machine in FRITZ!Box

1. To open the FRITZ!Box user interface, enter the following address in the web browser: <http://fritz.box>
2. Select “Telephony / Answering Machine”.
3. Click the link “Another answering machine”.
4. Specify the mode, greeting delay and recording length. In the “Greeting only” mode, callers cannot leave you any messages.
5. Enter a name for the answering machine and confirm by clicking “Next”.
6. Select one or multiple telephone numbers that you assigned for incoming calls to your FRITZ!Fon as well.
7. Click “Next” and “Apply”.

8.3 Switching the Answering Machine On and Off



1. Press the Menu key  .
2. Select “Answering machine / OK”.
3. Press the Select key  with the “Options” display.
4. Select “Settings / OK”.
5. Select an operating mode.

In the “Greeting only” mode, callers cannot leave you any messages.



6. Press the End Call key  .

8.4 Recording a Greeting

You can use the start and end announcements on the answering machine or record your own announcements:


1. Press the Menu key  .
2. Select “Answering machine / OK”.
3. Press the Select key  with the “Options” display and select “Settings / OK”.
4. Select an operating mode and press “Options”.
5. In the operating mode “With recording”, you select “Start greeting / OK / Record / OK”.


In the operating mode “Greeting only” you select “Record / OK”.

6. Speak the entire greeting and confirm that you have finished by clicking “OK”.
7. Select “Play / OK” to check your recording.
8. Select “Ring delay / OK”.
9. Specify how many seconds should lapse before the call is picked up and press “OK”.
10. Select “Activate / OK / Private greeting / OK”.
11. To configure an end greeting in the “With recording” operating mode, press the Select key  with the “Back” display key.
12. Press the End Call key , to return to the start screen.

8.5 Playing Back Messages


When new messages are waiting, the messages key on FRITZ!Fon flashes red.

To play back all new messages, press and hold down the answering machine key  .

To select a message, press the messages key  . The most recent message is at the top of the list.

To listen again to messages you have already heard, select “Call list / OK / Messages / OK” in the menu.

8.6 Deleting Messages

1. Press and hold down the answering machine key  .
2. Select a message and then press “OK”.


3. Select “Delete / OK”.

The message will be deleted.

With the option “Delete all old” you can delete all messages that have been listened to already.

8.7 Picking Up a Call from the Answering Machine






You can pick up calls that the answering machine has answered and accept them on your FRITZ!Fon:

1. Press the Select key  with the “Options” display.
2. Select “Answer / OK”.

8.8 Recording a Call


You can record calls and save them on an answering machine.

The call can be recorded only if all parties agree to recording.

1. You are conducting a call with one or more parties.
2. Press the Menu key .
3. Press the Select key  with the “Yes” display.
4. Select the answering machine on which the call is to be recorded.
5. Press the Select key  with the “Record” display.
During recording, the recording symbol  flashes in the display.
6. Press the Menu key  to end recording. Confirm with “OK”.



8.9 Listening In as New Messages Are Recorded

You can use FRITZ!Fon's loudspeaker to listen when the answering machine records a new message. Enable the "Listen in" function:

1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select "DECT / Cordless Telephones".
3. Click the "Edit" button  for FRITZ!Fon.
4. On the "Telephony Device Features" tab, enable the "Listen in on the answering machine" setting.
5. Click "OK".

8.10 Answering Machine Voice Menu

The answering machine can also be operated via a voice-controlled menu that takes you step by step through the settings and functions.

1. Press the left navigation key .
2. Select an answering machine.
3. Press the Connect key .

You will enter the voice menu of the answering machine.

For an overview of the voice menu, see the manual of your FRITZ!Box.

The latest FRITZ!Box manual is available at:

en.avm.de/service/manuals.

9 Configuring Call Diversion

Call diversion forwards incoming calls, for instance, to your mobile telephone.

You can set up call diversion for the following calls:

- For all calls to FRITZ!Fon
- For all calls that come from a certain telephone number
- For all anonymous calls in which the caller does not transmit a telephone number

The following destinations can be defined for call diversion:

- A different telephone connected to the FRITZ!Box
- An external telephone number
- An answering machine set up in the FRITZ!Box




9.1 Configuring Call Diversion in the FRITZ!Box

1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select “Telephony / Call Handling / Call Diversion”.
3. Click “New Call Diversion” and set up a new call diversion.

For comprehensive information on setting up call diversion, see the Help on the user interface.

9.2 Switching Call Diversion On and Off



A call diversion setting configured for FRITZ!Fon can be switched on and off on the FRITZ!Fon.

1. Press the Menu key  .
2. Select “Supplementary services / OK / Call diversion / OK”.
3. Select a call diversion setting.
4. Press the Select key  with the “On” or “Off” display.
5. Press the End Call key  .


10 Switching the Alarm On and Off

If your FRITZ!Fon is registered with a FRITZ!Box, you can configure up to three different alarms.

10.1 Configuring the Alarm



1. Press the Menu key .
2. Select “Supplementary services / OK / Alarm / OK”.
3. Select an alarm.
4. Press the Select key  with the “Options” display.
5. In the “New alarm time” menu, set the time for the alarm to ring and press “OK”.
6. Select your FRITZ!Fon in the “telephone” menu and press “OK”.
7. From the “Interval” menu, select “none” or one or more week-days. Press “OK”.
8. Select a ring tone from the “Alarm tone” menu and press “OK”.

If web radio stations are configured in the FRITZ!Box, you can select a radio station as an alarm signal.

9. Press the End Call key .

The alarm is enabled. The alarm icon appears on the display.

10.2 Switching the Alarm On and Off


1. Press the Menu key  .
2. Select “Supplementary services / OK / Alarm / OK”.
3. Select an alarm.
4. Press the Select key  with the “Options” display.
5. Select “Alarm on / OK” or “Alarm off / OK”.

The alarm is turned on or off.


11 Configuring the Baby Monitor

If your FRITZ!Fon is registered with a FRITZ!Box, you can configure the FRITZ!Fon as a baby monitor.


FRITZ!Fon will then call a specified telephone number whenever the ambient noise reaches a defined level.


1. Press the Menu key .
2. Select “Supplementary services / OK / Baby monitor / OK / Destination no. / OK”.
3. Enter a telephone number and press “OK”.

or

Delete all of the numerals already entered. Press the Select key  with the display “Options” and select “Telephone Book / OK”. Select a telephone book entry and press “OK”.

or

Delete all of the numerals already entered. Press the Select key  “Options” and select “Internal call / OK”. Select a telephone and then press “OK”.

4. Select “Activation / OK”.
5. Press the Select key  with the “Options” display, select a sensitivity level, and press “OK”. The higher the sensitivity, the less the ambient noise needed to trigger a call.

FRITZ!Fon is configured. “Baby monitor enabled” is shown on the display. Now you can place the FRITZ!Fon near the sleeping child.

To switch the baby monitor on or off, press and hold the clear call key



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12 Web Services

If your FRITZ!Fon is registered with a FRITZ!Box, with FRITZ!Fon you can read and write e-mail, read RSS feeds, and listen to podcasts or web radio.

12.1 Receiving and Sending E-mail

With FRITZ!Fon you can receive and send e-mail when your computer is switched off. In the FRITZ!Box you can set up up to ten e-mail accounts for this purpose. If you have more than one FRITZ!Fon cordless telephones you can use different e-mail accounts on the different cordless telephones.

Configuring an E-mail Account


Configure the e-mail accounts you would like to use with FRITZ!Fon in the FRITZ!Box:

1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select “DECT / Web Services / E-mail”.
3. Click the “New E-mail Account” button.
4. Configure the e-mail account on the “Account Information” and “Additional Settings” tabs.

For comprehensive information on configuring the e-mail account, see the Help on the user interface.

Reading E-mail


Opening E-mail

1. Press and hold the  key.
The “Internet services” menu is opened.
2. Select “E-mail / OK”.
3. If more than one e-mail account is set up, select an e-mail account and press “OK”.
4. Select an e-mail and press “OK”.


The e-mail appears on the display.


Navigating in E-mail

With the navigation keys you can navigate up and down in an e-mail message and skip to the next or the previous e-mail.




With the OK key  you can page forward and skip to the next e-mail.

Rotating the Display


With the  key you can rotate the display:

Press the  key ...	Display Rotation
once	The display rotates by 90°.
twice	The display rotates by 270°.
three times	The display is reset.

Sending E-mail

1. Press and hold down the  key.
The “Internet services” menu is opened.
2. Select “E-mail / OK”.
3. If more than one e-mail account is set up, select an e-mail account and press “OK”.
4. Press the Select key  with the “Options” or “New” display.
5. Select “New e-mail / OK”.
6. Write the subject line and the text.
For more on writing text, read [page 19](#).
7. Press the Select key  with the “Options” display.
8. Select a recipient from the telephone book and press “OK”.

or

Select “Send to mailing list” and enter one or more e-mail addresses. Press the Select key  and select “Send / OK”.

Use a comma to separate the individual addresses.

The e-mail message will be sent.

12.2 Receiving RSS Feeds

You can read RSS feeds with FRITZ!Fon. RSS is a format for rendering headlines and what are usually short items on certain subjects. These could be, for instance, the latest headlines or information about changes on the provider's website.

Configuring RSS Feeds


RSS feeds provide RSS messages. Configure the RSS feeds you would like to receive with FRITZ!Fon in the FRITZ!Box:

1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select “DECT / Web Services / RSS Feeds”.
3. Select a preset RSS feed from the drop-down list, or select “Other RSS feed” and configure a new RSS feed.

The Help of the FRITZ!Box user interface presents comprehensive information on all of the settings for RSS feeds.

Reading RSS Feeds

Opening an RSS Feed

1. Press and hold down the  key.
The “Internet services” menu is opened.
2. Select “RSS feeds / OK”.
3. If more than one RSS feed is configured, select an RSS feed and press “OK”.

4. Select an RSS message and then press “Show”.

The RSS feed appears on the display.

Navigating in RSS Feeds

Use the navigation keys to navigate upward and downward in the message and to skip to the next or the previous message.

With the OK key you can page forward and skip to the next message.

Rotating the Display

With the key you can rotate the display:

Press the <input type="button" value="O _"/> key ...	Display Rotation
once	The display rotates by 90°.
twice	The display rotates by 270°.
three times	The display is reset.

12.3 Listening to Podcasts

With FRITZ!Fon you can listen to podcasts.

Addresses of podcasts are listed, for instance, at ipodder.org/directory/4/podcasts.


Configuring a Podcast

Configure the podcasts you would like to listen to with FRITZ!Fon in the FRITZ!Box:



1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select “Home Network / Media Server / Podcast”.
3. Select a preset podcast from the drop-down list, or select “Other podcast” and configure a new podcast.

The Help of the FRITZ!Box user interface presents comprehensive information on all of the settings for podcasts.

Playing a Podcast

1. Press and hold down the  key.
The “Internet services” menu is opened.
2. Select “Podcasts / OK”.
3. If more than one podcast is configured, select a podcast and press “OK”.
4. Select an entry and then press “OK”.

The entry will be played back.

Press the top navigation key  to increase the volume, and the bottom navigation key  to turn it down.

12.4 Listening to Web Radio

With FRITZ!Fon you can listen to web radio (also called “Internet radio”).

Many web radio station addresses are available, for instance, at onlineradiostations.com and shoutcast.com.

Configuring a Web Radio Station


Configure the radio stations you would like to listen to with FRITZ!Fon in the FRITZ!Box:

1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select “Home Network / Media Server / Web Radio”.
3. Select from the drop-down menu a preselected web radio station, or select “Other web radio station” and configure a new radio station.



The radio station must use the “pls” or “m3u” format.

The Help of the FRITZ!Box user interface presents comprehensive information on all of the settings for web radio stations.

Playing a Web Radio Station

1. Press and hold the  key.
The “Internet services” menu is opened.
2. Select “Web radio / OK”.
3. If more than one radio station is configured, select a radio station and press “OK”.

The radio station will be played back.

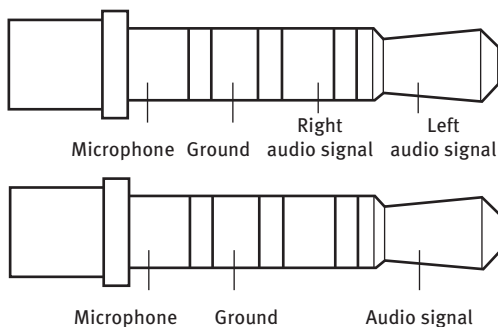
Press the top navigation key  to increase the volume, and the bottom navigation key  to turn it down.

13 Connecting a Headset

13.1 Suitable Headsets

The headset must meet the following specifications:

- Headphone impedance: 32 ohms
- Microphone impedance: 800 ohms to 2.2 kOhm
- 3.5 mm jack, assignment (stereo / mono):



13.2 Connecting a Headset

Connect the headset to the headset socket.

The headset is now ready for operation.

14 Configuring FRITZ!Fon

14.1 Configuring the Start Screen

With FRITZ!Fon you can set up different start screens. For instance, you can set up your own background image and a clock, or display the answering machine or most important data about your FRITZ!Box as a start screen.

Selecting a Start Screen

1. Press the Menu key .
2. Select “Settings / OK / Display / OK / Start screens / OK”.
3. Select a start screen and press “OK”.

Assigning a Background Image

If you selected the “Classical / Background image” start screen, you can assign a picture:





1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select “DECT / Cordless Telephones”.
3. Open the settings of your FRITZ!Fon and switch to the “Telephony Device Features” tab.
4. Click “Assign background image” and “Browse...” to select a picture in JPEG format.
5. Click “Open” and then “OK”.

The image appears on the FRITZ!Fon start screen.

Opening the Event Log

The preset start screen “Events” shows events like missed calls, new messages on the answering machine, new e-mail and the last web radio station played.





You can open the events directly from the start screen:


1. Press the OK key  .
The “Event” menu appears.
2. Select an event by pressing the navigation keys  and  .
3. Press the OK key  .

14.2 Configuring Favorites

The favorites on the start screen provide for fast access to frequently used menus and contents (for instance, web radio stations).





Adding Favorites

1. Press the Select key  with the “Favorites” display.
2. Select “New favorite / OK”.
3. Press the Select key  with the “Continue” display.
4. Navigate to the desired menu item.
5. Press the Select key  with the  display.



If no star is displayed over the selection key  on the right, the menu item is already a favorite or cannot be defined as a favorite.

Moving Around Favorites

You can change the order of the favorites.

1. Press the Select key  with the “Favorites” display.
2. Select a favorite.
3. Press the Select key  with the “Options” display.
4. Select “Move / OK”.
5. Move your favorites to the top using the top navigation key . Use the bottom navigation key  to move favorites downward.

Deleting Favorites

1. Press the Select key  with the “Favorites” display.
2. Select a favorite.
3. Press the Select key  with the “Options” display.
4. Select “Delete / OK”.

14.3 Settings in the FRITZ!Fon Menu

Audio Settings

The “Settings / Audio” menu contains the following settings:

- Volume: volume of the ring tone, the handset and the speaker during hands-free calling

The volume of the handset and the speaker can be set during a call; see [Adjusting the Volume on page 27](#).

- Ring tone
- Signal tones: You can switch on and off the tones that signal a key click, the arrival of new messages, and the handset exiting the transmission range of the DECT base station. The “Signal tones” option contains the warning signal when the battery is low and the signal when the handset is placed in the charging station.
- Configuring a headset: See [Connecting a Headset on page 59](#).

Display Settings

The “Settings / Display” menu contains the following settings:

- Brightness: The brightness of the display
- Power save: You can enable a screen saver to save electricity.
- Start screen: See [Configuring the Start Screen on page 60](#).


Telephony Settings

The “Settings / Telephony” menu contains the following settings:

- Own telephone no.: See [Selecting a Telephone Number before a Call on page 34](#).
- Anonymous call: See [CLIR: Calling Line Identification Restriction on page 31](#).
- Pick up directly: See [Enabling Direct Pickup on page 26](#).
- Active keylock: See [Enabling Active Keylock on page 21](#).
- Secure: When “Secure” is enabled, FRITZ!Fon establishes only encrypted DECT connections. This option must be disabled for operation with a DECT repeater that does not support any encrypted connections.

Resetting

You can restore FRITZ!Fon to its factory settings. Settings you have configured will be discarded.

1. Press the Menu key .
2. Select “Settings / OK / Reset / OK / OK”.

FRITZ!Fon is reset.

14.4 Settings in the FRITZ!Box User Interface

If you use a FRITZ!Box that supports DECT as a base station, you can configure your FRITZ!Fon in the user interface of the FRITZ!Box.

All current functions and settings are at your disposal if both devices are using the current firmware. For more information, see the [Updating the Firmware from page 68](#) section.

1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select “DECT / Cordless Telephones”.
3. Click the “Edit” button to open the settings of your FRITZ!Fon.
4. Configure the desired settings.

For more information on these settings, see the Help on the user interface.

5. Then click the “OK” button to save your settings.

You can configure the following settings:

- Telephone number for outgoing calls: The telephone number FRITZ!Fon uses to place outgoing calls to the public telephone network.
- Numbers for incoming calls: FRITZ!Fon rings when calls arrive for these telephone numbers.
- Name: The name of the device, to be displayed in the FRITZ!Fon display and in the call list of the FRITZ!Box.
- Telephone book: Select a telephone book for FRITZ!Fon.

- **Ring tones:** You can assign various ring tones to your FRITZ!Fon and add an MP3 file as a ring tone of your own.
- **Do Not Disturb:** You can define periods of time when FRITZ!Fon does not ring.
- **Properties of the telephony device:** You can enable various additional convenience features (for instance “busy on busy” and CLIR), select a background image for the start screen, and change the sound settings for your FRITZ!Fon.

14.5 DECT Eco: Switching Off Radio When Idle

Your FRITZ!Fon supports DECT Eco “No Emission”. Thanks to DECT Eco, the FRITZ!Box can switch off the DECT network whenever all cordless telephones are on standby.

The connection between the FRITZ!Box and the telephones remains active, however. You can place and accept calls at any time.

Prerequisite for Using DECT Eco

DECT Eco can be used only if all of the cordless telephones registered with the FRITZ!Box support DECT Eco.

To find out whether your cordless telephone supports DECT Eco, see the “DECT / DECT Monitor” menu in the FRITZ!Box user interface.

Enabling DECT Eco in the FRITZ!Box

1. Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>).
2. Select the “DECT / Base Station” menu.
3. Enable the “DECT Eco” option and define when DECT Eco should be active.
4. Click the “Apply” button to save the settings.
5. Register your FRITZ!Fon and all of the cordless telephones on the FRITZ!Box again.



DECT Eco is enabled.

15 Updating the Firmware

AVM provides free firmware updates for FRITZ!Fon via the Internet. A firmware update brings the functions of your FRITZ!Fon up to date.


15.1 Preparation: Checking the FRITZ!Box Firmware

FRITZ!Fon must be registered with a FRITZ!Box with the latest firmware. Check the FRITZ!Box firmware:

1. Press the Menu key .
2. Select “Home Network / OK / FRITZ!Box Version / OK”.
3. Press the Select key  with the “Check” display.
4. If “The latest firmware is not installed” message appears on the display, update the firmware of the FRITZ!Box.

Open the user interface of the FRITZ!Box in a web browser (<http://fritz.box>) and start the “Update” Wizard.

15.2 Performing a Firmware Update

1. Press the Menu key .
2. Select “Settings / OK / Software update / OK”.
3. If a new firmware update is available, answer “OK” to the following questions.



The firmware is transmitted to FRITZ!Fon. Then the FRITZ!Fon will restart.

16 Operating Devices in the Home Network

If you use a FRITZ!Box that supports DECT as a base station, you can use FRITZ!Fon to operate other devices in the home network.

16.1 Switching the FRITZ!Box Wireless Network On and Off

The wireless LAN function of your FRITZ!Box can be switched on and off using the FRITZ!Fon.



1. Press the Menu key .
2. Select “Home Network / OK / WLAN / OK”.
3. Press the Select key  with the “On” or “Off” display.

The wireless LAN function of the FRITZ!Box is switched on or off.

If you configured wireless LAN guest access in the user interface of the FRITZ!Box, you can also switch this guest access on and off with the FRITZ!Fon.

16.2 Switching Smart Home Devices On and Off

If you use smart home devices from AVM, you can switch the outlets on the devices on and off with FRITZ!Fon:



1. Press the Menu key .
2. Select “Home Network / OK / Smart Home / OK”.
3. Select a smart home device.
4. Press the Select key  with the “On” or “Off” display.

The socket of the smart home device is switched on or off.

16.3 Using FRITZ!Fon as a Media Player

With FRITZ!Fon you can play music stored on the FRITZ!Box or another media server in the home network.

You can use your FRITZ!Fon as a playback device or use FRITZ!Fon to remote control music playback on other UPnP-compatible devices in the home network.

1. Press the Menu key .
2. Select “Home Network / OK / Media player / OK”.
3. Select a media server.
4. Press the Select key  with the “Options” display.
5. To view the contents of the media server, select “Open folder / OK”.

To start music playback with FRITZ!Fon, select “Play folder / OK” or “Play title / OK”.

To play the music on another UPnP-compatible device in the home network, select “Destination: <device_name> / OK”.

17 Technical Specifications

- DECT wireless standard
- Range: up to 300 m indoors and up to 40 m outdoors
- Standby time up to up to 288 h
- Talking time up to up to 10 h
- Display: 320 x 240 pixels; 262,000 colors
- Keypad with function keys, control keys and number keys
- 2 charging contacts on the bottom
- On/Off switch via the Clear Connection key
- Loudspeaker / microphone
- Dimensions (W x D x H): approx. 48 x 150 x 15 mm
- Weight: 111 g
- Supply voltage of the charging station: 230 V / 50 Hz
- 1 rechargeable battery pack, 750 mAh, 3.7 V, with deep discharge protection

Charge time for loading in charging station: about 6 hours at 10 °C to 30 °C

- Ambient conditions: Operating temperature: 0 °C to 35 °C, storage temperature: -20 °C to 45 °C, relative humidity: 5% to 95%, no condensation
- DECT Eco: with suitable DECT base station, DECT network can be switched off on standby
- Conforms to CE standards

18 Customer Service

18.1 Support from the Support Team

Our Service area can be reached in the Internet at:

en.avm.de/service

Click “Support request” and open a support query. First you receive a selection of FAQs.

If you require additional help on a technical problem, click “Submit support request”. Fill out the support form and send it to us. Our Support team will respond by e-mail as quickly as possible.

Manufacturer's Warranty

We offer a manufacturer's warranty of 2 years on the hardware of this original product. Batteries constitute expendable material, which is not covered by the warranty. The warranty period begins with the purchase date from the first end user. Compliance with the warranty period can be proven by submission of the original invoice or comparable documents. This warranty does not restrict your warranty rights based on the contract of sale or other statutory rights.

Within the warranty period, we will remove defects to the product which are demonstrably due to faults in materials or manufacturing. Our warranty does not cover defects which occur due to incorrect installation, improper use, non-observance of instructions in the user manual, normal wear and tear or defects in the environment of the system (third-party hardware or software). We may, at our discretion, repair or replace the defective product. Claims other than the right to the removal of defects which is mentioned in these terms of warranty are not constituted.

We guarantee that the software conforms with general specifications, not, however, that the software meets your individual requirements. Delivery costs will not be reimbursed. Products which have been replaced revert to our ownership. Claims recognized under warranty entail neither an extension or recommencement of the warranty period. If we reject a warranty claim, this claim lapses no later than six months after being rejected by us.

This warranty shall be governed by German substantive law, to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG).

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Declaration of CE Conformity

AVM declares herewith that the device is compliant with the basic requirements and the relevant rules in directives 2014/53/EU, 2009/125/EC and 2011/65/EU.

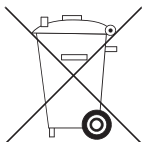
The declaration of CE conformity is available at en.avm.de/ce.

Disposal Information

In accordance with European regulations, FRITZ!Fon C5, as well as all devices and electronic components contained in the package, may not be disposed with household waste.

After use, please dispose of FRITZ!Fon C5 and all electronic components and devices included with delivery at a collection point in your local community for the disposal of electric and electronic appliances.

The FRITZ!Fon C5 contains a rechargeable battery. This battery, too, may not be disposed with household waste. Please bring the discharged batteries to a local or retail collection point.



Symbol for the separate collection of electric and electronic devices

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